

Free Forever Exchange Form

Step 1: Complete this form

Step 2: Include any valid proof of purchase (order confirmation, receipt, original packing slip, etc.)

Step 3: Package up your item with the completed "Free Forever Exchange" form and ship to us using a trackable shipping method to the following address:

FunDeco
Attn: Free Exchange
W250 N6741 Hwy 164
Sussex, WI 53089

Please allow 2 weeks from receipt of your old items for delivery of the replacements

Name: _____

E-mail address: _____ Phone: _____

Shipping Address: _____ Approximate Date Purchased: _____

_____ Purchase Location: _____

_____ List Items to be Replaced: _____

Brief Description on Why Item Needs Replacing: _____

We Want to Hear From You!

How frequently have you purchased from us?	<input type="checkbox"/> 10 or more times	<input type="checkbox"/> 5 to 9 times	
	<input type="checkbox"/> 2 to 4 times	<input type="checkbox"/> Once	
How likely is it that you would recommend us to a friend?	<input type="checkbox"/> Very likely	<input type="checkbox"/> Somewhat likely	<input type="checkbox"/> Neutral
	<input type="checkbox"/> Somewhat unlikely	<input type="checkbox"/> Very unlikely	
Please rate the durability of the products.	<input type="checkbox"/> Very durable	<input type="checkbox"/> Somewhat durable	<input type="checkbox"/> Neutral
	<input type="checkbox"/> Somewhat weak	<input type="checkbox"/> Very weak	
Please rate your customer service experience.	<input type="checkbox"/> Very satisfied	<input type="checkbox"/> Somewhat satisfied	<input type="checkbox"/> Neutral
	<input type="checkbox"/> Somewhat dissatisfied	<input type="checkbox"/> Very dissatisfied	
Did our product meet your expectations?	<input type="checkbox"/> Very satisfied	<input type="checkbox"/> Somewhat satisfied	<input type="checkbox"/> Neutral
	<input type="checkbox"/> Somewhat dissatisfied	<input type="checkbox"/> Very dissatisfied	
How would you rate your overall satisfaction with us?	<input type="checkbox"/> Very satisfied	<input type="checkbox"/> Somewhat satisfied	<input type="checkbox"/> Neutral
	<input type="checkbox"/> Somewhat dissatisfied	<input type="checkbox"/> Very dissatisfied	
Do you have any suggestions for improving our products or customer experience?			